

VENDOR NAME: AT&T**FEIN: 13-4924710****SERVICE/PRODUCT NAME: Local Exchange Service: ISDN PRI with DID Service - PrimePlexsm****SERVICE/PRODUCT DESCRIPTION:**

PrimePlex is a flexible ISDN PRI trunking service that provides users with PBX or PBX-like equipment T1 access to the AT&T Local Service (ALS) network for voice access. PrimePlex provides a T1 facility from an ALS Class 5 switch to the user's PBX providing 23 voice paths per T1. The addition of PrimePlex with local, local toll, and long distance calling enables users to send all outgoing call types over a single T1.

PrimePlex offers the following additional features and benefits:

- ♦ Faster call set up times due to the higher speed of "D" channel out of band signaling and "look ahead" capability.
- ♦ Greater call handling capability. The Call By Call Setup feature allows all Bearer "B" channels to be used for all services (Local, Local Toll, Long Distance and International), Inbound and Outbound. The call by call capability of the ISDN PRI service makes all trunks available for all calls, thereby achieving maximum efficiency of resources.
- ♦ Access to the Called Party telephone Number, CPN (where not blocked)

PrimePlex supports the following trunk types:

- ♦ Combo - Two-way trunk group which allows DOD dialing from station users behind a PBX and incoming calls to an attendant. The service does not allow direct call completion to a station user behind a PBX.
- ♦ DID - Allows incoming calls to be terminated directly to an extension behind a PBX without the need for an attendant to complete the call. The service is one-way only.
- ♦ DID/DOD - Provides two-way trunking which allows DID and DOD calls to be placed on each channel within the group.
- ♦ Dynamic Trunk Allocation: This feature provides greater trunk efficiency of the T1 facility and generally provides a better grade of service with fewer blocked calls than T1 service without dynamic allocation.

Directories and Listings

The State is provided a single free directory listing per location. Government accounts receive a free blue page listing. The customer is eligible to receive one free copy of each published directory that contains the listing(s). The directory books will be delivered to the service location address established with new service or service address change.

The AT&T Directory service center (877-295-6918) will ONLY process requests for directories with the initial order for the customer's directory listing. There will be no charge. (One free directory per AT&T provided BTN.)

Telecommunications Service Priority

The Telecommunications Service Priority (TSP) system is a regulatory, administrative, and operational system authorizing and providing for priority treatment of National Security and Emergency Preparedness Telecommunications (NS/EP) services. As such, it establishes the framework for telecommunication service vendors to initiate, restore, or otherwise act on a priority basis to ensure effective NS/EP telecommunication services. The TSP system allows the assignment of priority levels to any NS/EP service. The TSP system has been developed, through a joint effort, by the Federal Government and the Telecommunications industry through the National Security Telecommunications Advisory Committee (NSTAC) TSP task force. TSP may be applied to the provisioning and/or restoration of any service for which such priority treatment is possible. Qualifying service will be authorized for TSP treatment by the Office of Priority Telecommunications (OPT) located in the National Communications System (NCS).

Provisioning - means the act of supplying telecommunications service to a user, including all associated transmission, wiring and equipment. As used herein, "provisioning" and "initiation" are synonymous and include altering the state of an existing priority service or capability. All reasonable efforts must be made by AT&T to provide services assigned provisioning priority by the due date requested.

Restoration - means the repair or returning to service of one or more telecommunication services that have experienced a service outage or are unusable for any reason, including a damaged or impaired by patching, rerouting, substitution of component parts or pathways, and other means, as determined necessary by a service vendor. All reasonable efforts must be made to provide services assigned restoration priority by the due date requested.

Priority Level - means the level assigned to an NS/EP telecommunication service specifying the order in which provisioning or restoration of the service is to occur relative to other NS/EP and/or non-NS/EP telecommunication services. Priority levels authorized within the TSP system are designated (highest to lowest) "E" Emergency, "1", "2", "3", "4", and "5" for provisioning and "1", "2", "3", "4" and "5" for restoration.

TSP is available on all access and transport circuits

State agencies can contact the NCS at <http://tsp.ncs.gov> to gain sponsorship.

SERVICE LEVELS:

Response for Routine Repair	< 1 hour
Response for Emergency Repair	< 30 minutes
Repair Time for Routine Repair	< 4 hour
Repair Time for Emergency Repair	< 2 hour

SERVICE AVAILABILITY/LIMITATIONS:

See attached Current Availability of Services table.

MASTER AGREEMENT NUMBER: B-03-012						DOIT APPROVAL DATE: 7/1/2005			
VENDOR NAME: AT&T						VENDOR FEIN: 13-4924710			
SERVICE NAME: Local Exchange Service: ISDN PRIs with DID Service: PrimePlex Service									
Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Recurring Monthly Cost
Add	06/13/03	07/08/03	1		PrimePlex ISDN PRI	ea	\$0.00	\$0.00	\$392.98
Add	06/13/03	07/08/03	2		Federal Subscriber Line Charge per ISDN PRI Line	ea	\$0.00	\$0.00	included
Add	06/13/03	07/08/03	3		DID Telephone Numbers-Initial Order 20 @ \$8.30/month	20	\$0.00	\$0.00	\$8.13
Add	06/13/03	07/08/03	4		DID Telephone Numbers-Additional Orders 10 @ \$4.15/month	10	\$0.00	\$0.00	\$4.07
Add	06/13/03	07/08/03	5		Directory Listing (One free listed or published per AT&T-provided BTN)	ea	\$0.00	\$0.00	\$1.47
Change	-	06/20/05	5		Directory Listing (One free published listing per AT&T provided BTN)	ea	\$0.00	\$0.00	\$1.47
Add	05/13/05	06/20/05	6		Directory (One free directory per AT&T provided BTN)	ea	\$0.00	\$0.00	\$0.00
Add	06/15/05	07/01/05	7		TSP-Provisioning	per	\$445.12	\$0.00	\$0.00
Add	06/15/05	07/01/05	8		TSP-Restoration	per	\$266.08	\$0.00	\$10.00
Add	06/15/05	07/01/05	9		Restoration Priority level change	per	\$102.72	\$0.00	\$0.00
NOTE: Grey highlighted items are no longer available. They have been either deleted or changed.									